



## **Appendix C – Overview of changes to all prescribed indicators**

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The following tables set out the indicators that have been revised or clarified between the 2021 and 2022 MFMA Circular No. 88 Addendum update. These revisions and updates are the product of consultations via the sector Technical Working Groups in consultation with national technical experts. The changes distinguish between indicators with substantive definitional changes, minor clarifications and new indicators.



**INDICATORS WITH CHANGES:**

The following highlights indicators with definitional changes that alter how the indicator value is determined between reporting years.

<b>Indicators for 2022 update</b>	<b>Comments</b>
EE1.11 Number of dwellings provided with connections to mains electricity supply by the municipality	Definition and data element update to bring consistency with other basic service output indicators.
ENV1.1 Annual number of days with GOOD air quality	Indicator readiness demoted to <b>Tier 3</b> on account of protocols for National reporting that need to be put in place.
ENV5.1 Recreational water quality (coastal)	Indicator readiness demoted to <b>Tier 3</b> while requiring further technical guidance related to the application of the Hazen method of analysis for coastal water samples.
GG2.12 Percentage of wards that have held at least one councillor-convened community meeting	Formula update to measure the percentage of wards across the four quarters of the year.
HS1.13 Hectares of land acquired for human settlements in the municipal area	Title and definition change to include all land acquired for human settlements in the municipal area based on TWG consultations.
HS2.21 Number of residential properties developed through state-subsidised human settlements programmes entering the municipal valuation roll	Title, rationale update and definition change to alter formulation from a market segment to residential properties entering the municipal valuation roll based on TWG consultations.
HS2.22 Average number of days taken to process building applications of less than 500 square meters	Title and definition change to include all building plans of less than 500 square meters. The indicator now complements LED 3.13 and the two provide measures of different categories of building plan application processing efficiencies.
TR5.31 Percentage of scheduled municipal bus trips that are universally accessible	Title and definition change to measure the schedule municipal bus trips (inclusive of schedule service and the stop) based on municipal feedback and input by the Department of Transport.
WS3.11 Percentage of callouts responded to within 48 hours (sanitation/wastewater)	Definitional revision to confirm a 48 hours standard, instead of the previous 24 hours standard, as advised by the Department of Water & Sanitation.
WS3.21 Percentage of callouts responded to within 48 hours (water)	Definitional revision to confirm a 48 hours standard, instead of the previous 24 hours standard, as advised by the Department of Water & Sanitation.
WS4.1 Percentage of drinking water samples complying to SANS241	Definition revision and formula update to clarify SANS241 methodology and sample tests as the unit of measure.
C16 Number of permanent employees employed	Compliance indicator <b>retired</b> because of its redundancy in relation to data elements included in GG1.21
C66 Number of passenger trips on scheduled municipal bus services	Title and definition change to remove the weekdays only and make the measurement inclusive of all passenger trips.



## INDICATORS WITH CLARIFICATIONS:

The following highlights indicators with minor definitional clarifications that expand upon existing definitions.

Indicators	Comments
EE3.11 Percentage of unplanned outages that are restored to supply within industry standard timeframes	Minor definitional clarifications related to the application of the NRS 047 standard provided under <b>Notes on calculation</b> and data elements.
FM4.31 Creditors payment period	Definitional clarification to include number of days as a variable in the indicator formula instead of fixed value (365).
FM6.12 Percentage of awarded tenders published on the municipality's website	Minor clarification how to account for tenders that are time-based.
FM6.13 Percentage of tender cancellations	Minor clarification related to cancelled tenders.
FM7.11 Debtors payment period	Definitional clarification to include number of days as a variable in the indicator formula instead of a fixed value (365).
FM7.12 Collection rate ratio	Minor clarifications to the data elements.
GG1.2 Top management stability	Minor clarification to explain how to treat full-time employees under suspension or on extended sick leave.
GG1.21 Staff vacancy rate	Minor clarification related to the use of approved organisational structures and the exclusion of temporary employees.
LED3.11 Average time taken to finalise business license applications	Minor definitional clarifications that the applications are processed in terms of the Businesses Act of 1991.
LED3.12 Average time taken to finalise informal trading permits	Minor definitional clarifications to distinguish the indicator from LED3.11 in relation to informal trading provisions within a given municipality, as distinct from the Businesses Act of 1991.
LED3.13 Average number of days taken to process building applications of 500 square meters or more	Minor definitional clarifications to ensure complementarity with HS2.22.
TR4.21 Percentage of municipal bus services 'on time'	Minor clarification to accommodate where municipalities do not have systems to track bus departures but are able to track arrivals.
TR6.11 Percentage of unsurfaced road graded	Minor clarification to accommodate municipalities that may grade unsurfaced road multiple times in a reporting period.
TR6.2 Number of potholes reported per 10kms of municipal road network	Minor clarification of the difference between data elements with TR6.21.
TR6.21 Percentage of reported pothole complaints resolved within standard municipal response time	Minor clarification as it relates to calculations that include data elements which run across two reporting periods or financial years.
C14 Number of forensic investigations concluded	Minor title and definitional clarification to refer to "investigations concluded" instead of "conducted" to better distinguish from C13.
C22 Number of Council meetings held	Minor clarification under the Notes to explain the relationship to GG4.1
C26 R-value of all tenders awarded	Minor clarification how to account for tenders that are time-based.



<b>Indicators</b>	<b>Comments</b>
C28 R-value of all awards made in terms of Section 36 of the MFMA Municipal Supply Chain Management Regulations	Minor clarification how to account for tenders that are time-based.
C52 Number of maintained sports facilities	Minor title and definitional clarification to remove potential redundancy of "fields and".
C60 Total number of sewer connections	Minor definitional clarification that the indicator is inclusive of any new connections completed within the reporting period.
C83 Number of building plans approved after first review	Minor definitional clarifications related to the review process and potential disaggregation.
C84 Number of building plans submitted for review	Minor definitional clarifications related to the submission process and potential disaggregation.

In addition, please note the potential for disaggregation requests as data relates to women, youth and people with disabilities for the following indicators and data elements: LED1.21; LED1.31; GG1.21(1); GG4.1(3); C1; C42; C43; C69; C75; and C86.

**NEW INDICATORS:**

The following table captures the additional indicators introduced as part of this addendum update. Note there are not any new outcome or output indicators, only two compliance indicators identified to complement existing indicators.

<b>Indicators</b>	<b>Comments</b>
C98(LED) Number of building plan applications approved	Compliance indicator proposed by Sub-National Doing Business inputs to complement HS2.22, LED3.13, C83 and C84.
C99(E) Number of electricity connection applications received	Compliance indicator proposed based on Energy & Electricity consultations.